



# THE NCO LEADERSHIP CENTER OF EXCELLENCE

## WELCOME

The intent of this publication is to provide QA situational awareness to the force.

The QAO executes the Army QA Program that ensures Army standards are met in the development, education, and training of Soldiers, Civilians, and leaders to strengthen the U.S. Army as America's Force of Decisive Action.

Our mission is to conduct continuous, systematic internal/external evaluations of all NCOLCoE courses and augment TRADOC QAO teams with accreditations of NCOAs worldwide IAW TRADOC's established Army Enterprise Accreditation Standards. Provide proponent leadership feedback on the Professional Military Education (PME) of NCOs to ensure proficiency and relevancy as the Army transforms during wartime.

## Recommended Reading

TRADOC Regulation 11-21



## QA TOOL KIT

### Are you looking for a place that has the Army Quality Assurance Program information (AQAP)?

At the NCOLCoE Quality Assurance Office, we understand your frustrations when you can't find what you are looking for. The good news is that we have an Army Career Tracker that provides you with pertinent information governing the AQAP. Are you a new QA representative and looking for a one-stop-shop that will help you with your journey. Well, our page is your answer. This is the place where you can find almost anything about QA. The are various tools provided that will make your journey easier.

## Helpful Links

### Army Career Tracker (ACT)

<https://actnow.army.mil/>

### TRADOC QAO Dash board

<https://hq.tradoc.army.mil/sites/QAO/QAOCOP11/SitePages/Home.aspx>

### TRADOC Publications

<https://adminpubs.tradoc.army.mil/regulations.html>

### NCO Worldwide

<https://www.ncoworldwide.army.mil/>

### The Army University

<https://armyu.army.mil/>

*"Quality is not an Act, it is a habit."*

*- Aristotle*

## The New Process for Instructor Certification Certificates (ICCs)

The Quality Assurance Office for the NCOLCoE understands that in these times of uncertainty, it is important to adapt and overcome. With that said, we know that instructors are still teaching and need to be certified. Therefore, we have adapted our process as well. The new process is that all ICC request are completed digitally, compiled by SFC Carter and sent to the Commandant for digital approval and signature. This allows us to streamline the process especially since most of everyone is tele-working. Once signed the ICCs are sent back to the requester via email. In addition, hard-copy certificates are produced and mailed to the requester for ceremonial purposes.

## Upcoming Events

May 2020 (8th Army NCOA Accreditation)

May 2020 (TRADOC QAO Director Forum)

May 2020 Commandant's Training Counsel (CTC)

June 2020 (NCOLCoE Accreditation)

June 2020 (Bliss NCOA Accreditation)

October 2020 (NCOLCoE QA Workshop)

