



DEPARTMENT OF THE ARMY
FORT BLISS NONCOMMISSIONED OFFICER ACADEMY
11190 SGT E. CHURCHILL STREET
FORT BLISS, TEXAS 79918-8000

ATSS-CDA

11 November 2025

MEMORANDUM FOR ALL Assigned/Attached Personnel, NCO Academy, Fort Bliss,
Texas 79916-6501

SUBJECT: Policy Letter #1, **Open Door Policy**

1. Reference: Army Regulation 600-20, Army Command Policy, dated 24 July 2020.
2. Purpose: To outline the Commandant's Open Door Policy.
3. One of my most important responsibilities is caring for the welfare of our Soldiers. It is my intent to see any Soldier who wishes to speak with me at the earliest opportunity.
4. Soldiers are encouraged to use their Noncommissioned Officer Support Channel to solve their problems or schedule an appointment with the Commandant. No Soldier, however, will be required to talk with the 1SG, Deputy Commandant, Chief of Training, or his/her Senior SGL before or after their appointment.
5. To make an appointment to see me, call my office at (915) 568-2440. Soldiers may also speak with me without an appointment on a walk-in basis. If the situation is sensitive and I am not available for an office call, contact the Deputy Commandant at (915) 568-5962.
6. The point of contact for this memorandum is the undersigned at (915) 568-2440.



S. STEVE GIBBS
CSM, USA
Commandant